

FAQ

Town of Blackstone-Utilities

- **When is my bill due?** *By the last business day of the month.*
- **How long before I accrue late fees?** *A 5% penalty is added on the next business day after the due date. A \$12.50 late fee is added the 5th of each month.*
- **How long before I am disconnected?** *If not paid by the 15th of the following month, you are subject for disconnection and a \$12.50 fee will apply. You have a total of 45 days to pay before disconnection.*
- **Can I pay on my bill before the due date?** *Yes. You may pay in increments up until the due date if you'd like. You do **not** have to wait until the due date to make a payment.*
- **Can I pay online?** *Yes. You may pay via card or Echeck.*
www.townofblackstoneva.com

For any questions regarding your utility account, please call 434-292-7251