



Utility billing process/Pay options/Late fees

- Utility bills are mailed the last business day of each month & due by the 15th of the following month. (*Ex: Bill mailed on June 30th- Due July 15th.*)
- If the bill is not paid in full by the 15th of the month a 5% penalty is applied the 1st business day of the following month.
- If the bill is still not paid in full by the 5th of the month, a \$12.50 late fee is applied.
- If the bill is 45 days in arrears, your service will be disconnected and you will be charged a \$12.50 reconnect fee.

- In/out of town garbage will be collected twice weekly. You must provide your own garbage can.

- Deposits for utilities are nonrefundable. They will be applied to your account if it becomes inactive.
 - Deposits:
 - Electric \$250.00 + \$10 Connect Fee
 - Water \$125.00 + \$10 Connect Fee
 - Electric & Water \$300.00 + \$20 Connect Fee

- Payment Options:
 - Cash, check, money order or card in the office
 - Check or card at www.townofblackstoneva.com (Online bill pay)
 - Dropbox at front of building (Cash, check, money order)
 - Mail
 - Auto draft

If you have any question regarding your utility account, please contact us at 434-292-7251.